



SERVICE HOTLINE

REFERENCE NUMBER 137/2014

Date 23 July 2014

Johannesburg
Stock Exchange

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Technical issue experienced on Currency Derivatives Market:

The JSE would like to provide feedback on the technical issue experienced on the Currency Derivatives market on the afternoon of 22 July 2014.

At approximately 14h50 the JSE detected an issue whereby the proxy servers lost connection to the Currency Derivatives trading engine. The market was placed into a 'download only' phase to minimize client impact and to allow the JSE to resolve the issue – this would have resulted in all clients being restricted from any trading activity.

The root cause has been identified as a trading software limitation when writing to one of its associated databases.

The issue was rectified and a restart of the Currency Derivatives trading engine was required. The market successfully reopened for trading at 15:30.

The JSE would like to apologise to all market participants that were affected by this technical issue.

Please contact derivative_info@jse.co.za should you have any further concerns or questions around this outage.

Service:

Currency Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact commodities@jse.co.za.

Issued By:

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